EMT – 12th March 2013 AUDIT COMMITTEE – 21st March 2013

PROGRESS AGAINST THE 2012-13 AUDIT PLAN

1. INTRODUCTION

1.1 The purpose of this report is to inform members of the Audit Committee of progress made against the 2012-13 audit plan, which was approved in July 2012.

2. INTERNAL AUDIT PLAN 2012-13 KEY POINTS

- 2.1 Appendix 1 shows the progress made against the audit plan. Progress is demonstrated by recording the current status of each audit at the time of putting this report together 5th March 2013.
- 2.2 Where audits have been completed, the assurance level and number of agreed recommendations made have been s hown. (The Audit Strategy provides a des cription of assurance levels). The number of audits which have resulted in limited assurance have increased this year (one in 2011/12). There does not appear to be evidence of one specific reason for this. EMT has noted this increase and requested that if this trend continues, that a detailed analysis is undertaken to identify the cause.
- 2.3 Having re-evaluated the audit plan and remaining resources days available, it is estimated that three audits totalling 24 days will not be completed within the year. This is due to additional time spent on the payroll, accounts payable, income, write offs and national non dom estic rates audits. The three audits are;
 - Community safety
 - Partnerships
 - Engineering Works

Before coming to this conclusion a risk assessment was undertaken on the value of completing these audits over any other within the year and considering if this work could be slipped to 2013/14. It is the opinion of the Internal Audit Manager that non completion of these audits during 2012/13 will not have an impact on the ability to provide a yearend opinion.

- 2.4 The ICT services audit totalling 25 days will not be undertaken by Internal Audit. Ernst & Young IT Auditors have completed work which would otherwise have been duplicated by Internal Audit. Internal Audit will request the outcome of the independent review to supplement the year end opinion. The resources days of internal audit have been diverted to additional days required to support the Contracts Project work.
- 2.5 Appendix 2 lists audit work, where the outcomes will not result in an issued report, therefore assurance levels will not be provided. Good progress has been made on projects, although no work has been commenced corporately on the Financial Regulations review, although plans are in place to address this. A more detailed reviewed will be provided in the year end report.
- 2.6 Internal Audit monitors progress made against agreed audit recommendations. Where high priority recommendations are overdue they are reported to EMT and Audit Committee. As at 5th March the following recommendation is overdue;
 - Swipe card renewal agreement Whilst some progress has been made this recommendation has not been signed off as complete. The "contract" is due for renewal as at 31.3.13. Services have started to consider future requirements which will inform the new specification. It is acknowledged that changes to legislation may have an impact on swipe card usage (this relates to Council Tax and rents payments mainly)

EMT have requested that they are kept updated on the progress made against this recommendation. Internal Audit will report back in six weeks time (19th April) or by the actual completion date (which ever is the sooner).

3. FINANCIAL IMPLICATIONS & CRIME AND DISORDER IMPLICATIONS

3.1 There are no direct financial implications arising from this report, however inadequate coverage may result in areas of control weaknesses not being identified with the raised potential for fraud and adverse comment from the External Auditor with regards to the level of assurance that can be placed on the work of the internal audit team.

4. ENVIRONMENTAL MATTERS & EQUALITY AND DIVERSITY IMPLICATIONS

4.1 There are no matters arising directly from this report.

5. **RECOMMENDATION**

5.1 The Audit Committee note the content of the report.

| For Further Information Please Contact: | Background Papers: |
|---|-----------------------------|
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| | | Ī | Number of Recommendations | | | | 1 |
|--------------------------------------|-----------|------------|---------------------------|--------|-----|-----|---|
| | | Assurance | | | | | |
| Audit Area | Status | level | High | Medium | Low | VFM | Additional Comments |
| Continuous Monitoring | Ongoing | n/a | n/a | n/a | n/a | n/a | on target |
| Benefit Subsidy Claim Testing | Completed | n/a | n/a | n/a | n/a | n/a | completed within target time |
| Licensing | Completed | Reasonable | 5 | 9 | 0 | 0 | Completed - 2 days over target |
| Rent accounting | Completed | Reasonable | 3 | 12 | 1 | 0 | Completed - 1 day over target |
| Council Tax | Completed | Reasonable | 2 | 7 | 4 | 0 | Completed - 3 days over target |
| Treasury Management | Completed | Reasonable | 0 | 0 | 3 | 0 | Completed - 1 day over target |
| Refuse | Completed | Reasonable | 2 | 7 | 1 | 0 | Completed - 1 day over target |
| Write Offs/Ons | Completed | Limited | 3 | 8 | 5 | 0 | Completed - 5 days over target due to additional testing and preparation of a new policy |
| Accounts Receivable | Completed | Limited | 2 | 9 | 5 | 0 | Completed - within target time |
| Payroll | Completed | Limited | 3 | 17 | 13 | 4 | Completed - but took twice as long as originally estimated due to additional testing requirements |
| PCI - DSS | Completed | Limited | 6 | 0 | 0 | 0 | Completed within target time |
| Accounts Payable | | | _ | | | | Completed - but over target time. Increased |
| | Completed | Limited | 5 | 13 | 4 | 1 | sample sizes |
| Leader | Completed | n/a | 0 | 0 | 0 | 0 | Completed well within target time |
| National Non Domestic Rates | Draft | | | | | | Issued - with service for agreeing the action plan |
| Main Accounting | Draft | | | | | | With supervisor for review |
| Bank Reconciliations | Draft | | | | | | With supervisor for review |
| Building Control | Draft | | | | | | With supervisor for review |
| VAT | Draft | | | | | | With supervisor for review |
| Experian | Draft | | | | | | With supervisor for review |
| Income | WIP | | | | | | Additional testing undertaken. Testing completed preparing draft report |
| Housing Benefits | WIP | | | | | | Testing completed to draft report |
| Vehicle and Plant Maintenance | WIP | | | | | | Testing completed to draft report |
| Building Maintenance | WIP | | | | | | Testing completed to draft report |
| H&L Centres | WIP | | | | | | Testing in progress |
| Asset Management | WIP | | | | | | Testing in progress |
| Development Control | WIP | | | | | | Testing in progress |
| Health and Safety | WIP | | | | | | Planning stage |
| Risk Management | WIP | | | + | | | Planning stage |
| Insurance | WIP | | | + | | | Testing in progress |
| Business Continuity | WIP | | | + | | | Testing in progress |
| Procurement & Contract Audit (joint) | WIP | 1 | | + | | | Testing in progress |
| 0 / | WIP | | | + | | | Testing in progress |
| Safeguarding Personnel/HR | VVIF | | | ┨────┤ | | | Plan to start mid March. |
| Personnel/HR | | | | | | | Fian to Start mid March. |

Audit Plan Timetable and Performance

| Governance & Delegations (joint) | | | | Plan to start mid March. |
|----------------------------------|--|--|--|--------------------------|

Appendix 1

Audits which will not be undertaken during 2012/13

| Audit | Comment |
|----------------------------|--|
| Partnerships (10 days) | Insufficient time to undertake |
| Community Safety (5 days) | |
| Engineering Works (9 days) | |
| ICT Audit | Additional testing undertaken by E&Y - avoids duplication of work. |

| Audit Work | Comment |
|--|---|
| Advice and Liaison | |
| Audit Commission/Ernest & Young (External Audit) | Ongoing liaison throughout the year |
| Authorised Signatories | Ongoing - providing advice for managers |
| Contracts Advice | Ongoing - providing advice for managers |
| Waivers | Ongoing - providing advice for managers and EMT. Report issued for 11/12 |
| Projects/Policy Review | |
| Bank Implementation | Change substantially complete for NDFC and NFNPA |
| Contract Project | New policy and procedures drafted following an extensive project. New Policy to be presented to Council on 15th April 2013 for approval |
| Financial Regulations | To follow, after the approval of the new contract standing order policy to ensure they are aligned |
| Corporate Projects (inc Ringwood Gateway, Housing, Estates & Valuations, Dibden Golf Course) | Project team reviews - Time spent on Housing project team to date |
| ICT - Audit Trails | Nothing completed |
| New IT Systems & Agresso Development | ICT and Audit to work together on significant ICT changes to systems |
| Fraud/ Investigation Related | |
| Investigations | Any concerns will be separately reported, nothing to report to date |
| Banking - Irregularities | Ongoing - nothing to report to Committee as a concern |
| Fraud Training | New e-form package. Ongoing |
| Single Person Discount and Tenancy Fraud | Tenancy fraud towrk with Benefit Investigations team. |
| Telephone and Mobile Monitoring | Unable to effectively monitor following loss of web access. Manual process of invoice review |
| Incident Reporting | New e-form template drafted. ICT to assist with its implementation onto Forestnet |
| 3 Party Contracts | |
| 3rd Party Contracts | Ongoing - all Town Council work completed. Partners are happy with performance to date. |
| Other | |
| Contingencies | Ongoing |
| Non Productive Time | Includes training and corporate meetings. |
| Management | Ongoing |